

Revised
Overview
Edition



The Third Sagamihara International Plan

Overview of the Third Sagamihara International Plan

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*** What are “foreign citizens?”**

For the purposes of this plan, “foreign citizens” are not just people with foreign nationalities, but also those with Japanese nationality and the culture of a foreign nation, such as returnees from overseas, people born from international marriages, people who have acquired Japanese citizenship, and so on.

**Chapter
1****Formulation of the Third Sagamihara
International Plan**

1 Background and Goals

When the city of Sagamihara embraced full-fledged internationalization in 1994, it formulated the Sagamihara International Plan with the goal of promoting respect for the human rights of all people, including people of all nations, alongside exchange with international sister cities.

Since this time, along with developments such as the merger with four towns in Tsukui County and the change in image that came with its transition to a city designated by Cabinet order the number of foreign citizens, including permanent residents, increased. The city thus revised its Sagamihara International Plan in 2010 to promote efforts to put into practice the principles of “forming a regional society that is open to the world,” “developing a multicultural community,” and “developing a community that can participate in international exchange and cooperation.”

Socioeconomic globalization is proceeding even further, and the number of foreign citizens has continued to grow. As the labor shortage worsened, the “Immigration Control and Refugee Recognition Act” (Cabinet Order No. 319 of 1951) was revised in April 2019, and a new residence qualification was established. It is expected that even more foreign citizens will participate as members of the community as time goes on.

The city of Sagamihara has partnered with its sister cities of Wuxi in China and Toronto in Canada to promote exchanges in a variety of different areas, including education, culture, sports, and so on. It also established the Sagamihara International Exchange Lounge (referred to as the “International Exchange Lounge” hereafter) to promote a multicultural society by offering services through cooperation with volunteers, including the provision of information in multiple languages, support for foreigners, international understanding programs, and so on.

As the number of foreign citizens continues to grow, they are expected to make up a larger percentage of the entire citizenry. In order to promote an environment that is even easier to live in regardless of nationality, we must also build a society where foreign citizens can participate in community development and take part as leaders in the region.

At the same time — with the opening of the new Metropolitan Inter-City Expressway as a regional transportation network, plans for construction of a station in Sagamihara on the Linear Chuo Shinkansen Line, as well as partial reclamation of the Sagami General Depot, the city holds great potential for new community development — there is a need for community development that brings in all sorts of people and companies from both inside and outside Japan while creating new vitality and appeal.

Also, against a background of increased numbers of international tourists, expectations are rising for tourism as a powerful means of renovating and revitalizing the region, and competition is heating up between cities for tourists. For this reason, there is a need for efforts aimed at motivating foreign corporations, tourists, and others to choose Sagamihara through effective communication of the city's attractions and strengths.

Furthermore, as socioeconomic globalization proceeds, the city must also contribute to the development of a sustainable world as a member of the global community.

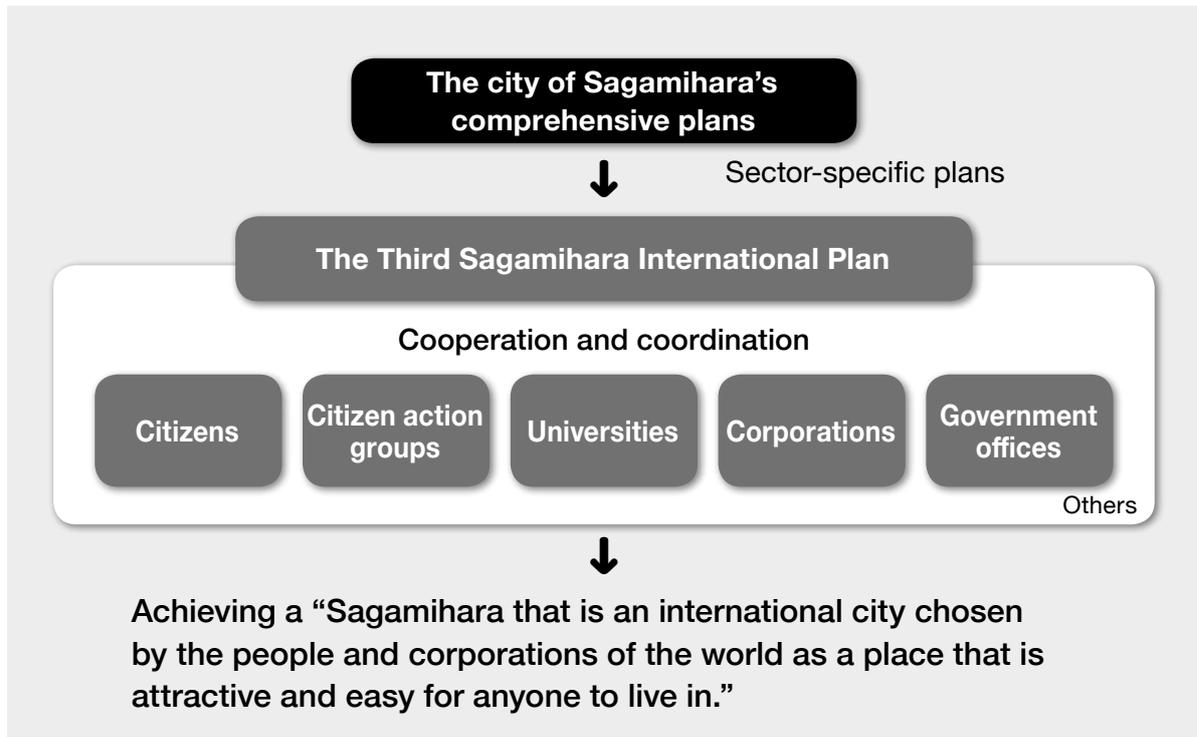
Sustainable development goals (SDGs) have been established by the United Nations as goals for international society as a whole, and efforts are directed toward achieving a society where “no one is left behind.” This perspective must be reflected in the implementation of Sagamihara's policies as well.

Amid these changes, the Third Sagamihara International Plan (referred to as the “Plan” hereafter) systematically organizes efforts toward a multicultural society and international developments under a single basic principle.

The Plan is formulated as a guideline for citizens, citizen action groups, universities, corporations, government offices, and others to work for the growth and development of the city of Sagamihara based on a shared awareness, while promoting internationalization of the city as a whole through efforts aimed at implementing an integrated internationalization policy by each main constituent.

2 Positioning of the Third Sagamihara International Plan

The Plan is positioned as a sector-specific part of the city of Sagamihara's comprehensive plans, and provides a basic guideline for citizens, citizen action groups, universities, corporations, government offices, and any other people or organizations involved in internationalization policies.



3 Plan Period

For the sake of conformity with the comprehensive plan of the city of Sagamihara of which this Plan is a part, the period is set as the eight years from 2020 to 2027.

4 Promotion of the Third Sagamihara International Plan

The Sagamihara Internationalization Policy Promotion and Adjustment Council is responsible for managing implementation of the Plan as the organization tasked with ensuring the comprehensive coordination of internationalization policies.

In addition, the Sagamihara Internationalization Promotion Committee, which is comprised of organizations in various sectors throughout the city, provides information regarding efforts based on the Plan, and promotes internationalization of the entire city while cooperating and coordinating with a wide range of main constituents, including citizens, citizen action groups, universities, corporations, and others.

Promotion of Policies Based on Sustainable Development Goals (SDGs)

The sustainable development goals (SDGs) are international goals stipulated in the “2030 Agenda for Sustainable Development” that was adopted at a United Nations summit in September 2015 for the years 2016 to 2030.

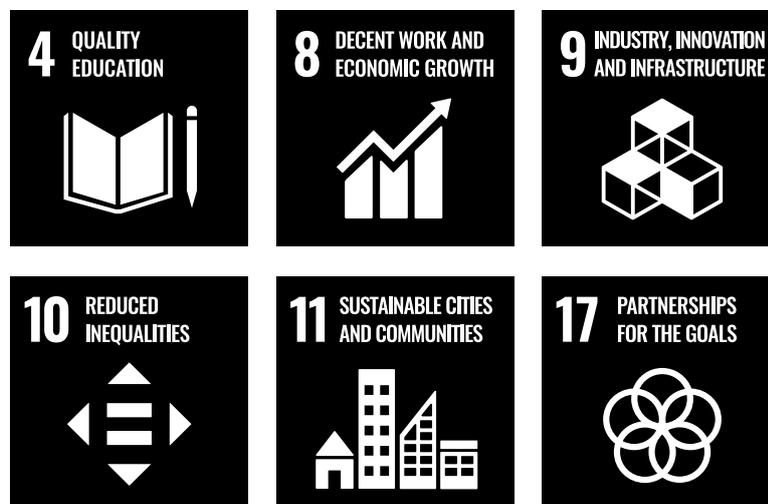
These 17 goals are aimed at achieving a sustainable society with both diversity and inclusivity, and promise to leave no one on earth behind.

The various efforts aimed at promoting the Plan are based on the principles and objectives of the SDGs.

[17 Goals of SDGs]



[Goals Related to Policies Positioned as Parts of the Plan]



1 Basic Principle

This Plan puts forth the following basic principle so that people of different citizenships, nationalities, and backgrounds can recognize each other's cultural differences and build relationships based on equality while living together as members of the local community. This basic principle is aimed at achieving a multicultural society while at the same time conveying the attractiveness of Sagamihara to the world and deploying the city's regional resources internationally revitalize both the community and the economy.

“Working toward a Sagamihara that the people and corporations of the world will choose as an attractive international city that is easy for anyone to live in.”

2 Basic Goals

The following three basic goals are stipulated in order to achieve the basic principle through mutual coordination:

(1) Development of a Multicultural Community

As the number of foreign citizens is expected to continue growing in the future, promote community development that inspires foreign citizens to want to live, or continue to live, in Sagamihara by working toward the construction of an environment that makes it easy for all people living and working in the city to live together in harmony while understanding the differences in cultures and customs between different citizenships and nationalities with respect and a deeper level of understanding.

(2) Community Development Connected to the World

Work toward solving problems that must be addressed globally through international cooperation by effectively communicating to the world the attractions and strengths of Sagamihara based on the state of socioeconomic globalization, while promoting exchange with other nations by citizens, corporations, governments, and others to revitalize the local community and economy.

(3) Creation of Systems to Promote Internationalization

Promote the construction of stable systems for effectively working on efforts to implement a policy of internationalization by citizens, citizen action groups, corporations, universities, governments, and others, to securely develop a multicultural community that is connected to the world.

The basic direction and policies are set as follows for each basic goal in order to implement the basic principle:

Basic
Goal

1

Development of a Multicultural Community

Basic Policy Direction 1

Promotion of Multicultural Understanding

As the number of foreign citizens is expected to increase, in order to achieve a local community where all citizens living and working in Sagamihara can live in peace and comfort, it is important that all foreign and Japanese citizens understand and mutually respect different cultures and ways of thinking.

To this end, promote projects that deepen multicultural understanding in both civic life and school education.

Policy 1-1

Promotion of Multicultural Understanding among Citizens

○ **Holding International Exchange Events**

▶ In order to deepen mutual understanding through exchange with foreign citizens while introducing the cultures of a wide range of nations, hold various international exchange events, such as the Sagamihara International Exchange Festival, in coordination with citizen action groups.

○ **Promotion of Mutual Understanding in the Community**

▶ Promote mutual understanding by providing opportunities for foreign and Japanese citizens to learn about each other's cultures and systems in the International Exchange Lounge, community centers, schools, through association activities, and so on, while coordinating with the Japan Exchange and Teaching Program's (JET program) language instruction activities and citizen action groups.

○ **Promotion of Mutual Understanding through Sports and Culture**

- ▶ Promote mutual understanding through interaction with different cultures and sports, including exchanges with host towns and countries, as opportunities to deepen international understanding through international sports competitions such as the 2020 Tokyo Olympic and Paralympic Games.
- ▶ Promote mutual understanding through culture by effectively communicating information about cultural and artistic events, such as Photo City Sagamihara, to encourage participation from overseas.

○ **Education and Enlightenment to Inspire Respect for Human Rights**

- ▶ Promote education and enlightenment that inspires respect for the human rights of foreign citizens, so that anyone can live in peace, regardless of differences in nationality or culture.

Policy 1-2

Promotion of Multicultural Understanding in School Education

○ **Enhancement of Learning Opportunities**

- ▶ Promote an understanding of different cultures through measures such as having foreign volunteers introduce their cultures during foreign language courses, foreign language activities, and other comprehensive lessons.
- ▶ Promote efforts to foster communication skills while deepening an understanding of different cultures and enhancing English education by placing Assistant Language Teachers (ALTs) at all elementary and middle schools in Sagamihara.

○ **Training of Faculty Members**

- ▶ Train faculty members with the goal of deepening the understanding of students with connections to foreign nations in order to promote education aimed at providing concrete support at school and achieving a mutual understanding between students.

Basic Policy Direction 2**Promotion of the Construction of an Environment that Is Easy for Foreign Citizens to Live In**

As the number of foreign citizens settling in Sagamihara grows, it is necessary to provide thorough support and accurate information regarding education, medical treatment, disaster prevention, and other various facets of life so that foreign citizens living and working in the city can live in peace and comfort.

To this end, promote the provision of support for everyday life and information in multiple languages.

Policy 2-1 Support for Everyday Life**○ Improved Consultation Support**

- ▶ Work to enhance consultation systems based on coordination with relevant institutions so that foreign citizens can quickly access accurate information and the right consultation services when facing problems or concerns in various areas of life, including taxes, pension, medical treatment, welfare, employment, childbirth, childcare, the education of children, residence procedures, consumer problems, and so on.
- ▶ By working to coordinate with various institutions regarding staffing of consultation volunteers and consultations offered at the International Exchange Lounge, strengthen systems for diversifying consultations and offer on-site consultation in each ward, thereby establishing an environment where it is easy for foreign citizens to receive consultation services.

○ Enhancement of Communication Support

- ▶ Work at ensuring that city hall counters are easy for foreign citizens to use as well, with interpretation services provided by international exchange specialists and other staff members, telephone interpretation services, and services such as apps that automatically interpret in multiple languages, while also training all staff members in how to provide support using “easy Japanese.”
- ▶ Dispatch volunteer interpreters to city halls and other public agencies.
- ▶ Provide support for volunteer organizations holding Japanese language classes in community centers, the International Exchange Lounge, and so on such as by loaning Japanese teaching materials or securing venues.
- ▶ Work to enhance Japanese education environments by sharing information and opinions with Japanese volunteer organization liaison committees and other organizations providing support for foreigners.

○ **Support in Educational Fields**

- ▶ Provide support to help children adapt to school life by providing individual Japanese instruction to those who need it.
- ▶ Provide support for adapting to school life as well as educational consultation and other services to children and their guardians who have foreign nationalities or who are connected to foreign nations by dispatching people who speak their first languages to their schools to help in Japanese instruction.
- ▶ Build an environment where it is easy for citizen organizations and others to carry out activities aimed at providing learning support and creating places to belong for children, students, and others with foreign nationalities or connections to foreign nations.
- ▶ While providing opportunities for those who are past school age but who have not completed their compulsory education to receive an equivalent education, consider establishing evening junior high schools for foreign citizens.

○ **Support during Disaster Prevention, Disasters, and Emergencies**

- ▶ Support foreign citizens who are not used to the Japanese language by creating pamphlets with information needed during a disaster in both Japanese and other languages.
- ▶ Create disaster prevention guidebooks in multiple languages and implement projects for spreading knowledge related to disaster prevention to foreign citizens.
- ▶ Implement disaster prevention training that plans for foreign citizens at shelters and other locations during disasters so that support efforts proceed smoothly.
- ▶ The disaster prevention center established based on the “Agreement Regarding Cooperation with the Sagami-hara International Exchange Lounge Management Committee during a Disaster” (concluded on October 1st, 2014) provides support for foreign citizens during disasters through the provision of information in multiple languages, consultation services, and so on, while training is used to improve the securement and capacity of foreign support volunteers during disasters. In addition, the “Foreigner Support Information Coordinator during Disasters,” set up inside the disaster prevention center, organizes information regarding the disaster and life support provided by the government and others during a disaster, and matches this with the needs of foreign victims in shelters and elsewhere.
- ▶ For fast and accurate responses to calls to the 119 emergency number from foreign citizens and during activities at firefighter and ambulance response sites, provide support through interpretation services over the telephone and with apps that interpret in multiple languages.

○ **Consultation and Support Regarding Hiring and Employment**

- ▶ Provide information for foreign citizens regarding labor and job seeking consultations by coordinating with the national and prefectural governments and others.
- ▶ While coordinating with economic organizations, provide information and training to corporations employing foreigners regarding the support policies offered by the government and others, and encourage membership in social insurance.

○ **Support in Medical Fields**

- ▶ Promote the creation of environments at medical institutions where foreign citizens can receive medical examinations with peace of mind by dispatching volunteer interpreters specializing in medical treatment and providing information to citizens about medical questionnaires made available by the government and others to medical institutions, foreign citizens, and others in multiple languages, interpretation apps, and so on.

○ **Support for Securing Housing**

- ▶ Register rental housing that does not bar occupancy by foreigners and others who need housing consideration with the city, provide this information to citizens in multiple languages, and otherwise promote support for housing.

○ **Creating Environments at Public Facilities and Other Locations**

- ▶ Promote the creation of environments that are easy to use for foreign citizens in public facilities by using multiple languages on information signs, including the addition of more foreign language documentation in libraries.
- ▶ In addition to public facilities, work with relevant institutions to increase information signs in multiple languages in facilities often used by foreign citizens.

○ Providing Information in Multiple Languages and Easy Japanese

- ▶ Provide general city government information as offered on the city's website, in the Sagamihara Newsletter, and elsewhere in multiple languages, and also provide information related to foreign nations from time to time.
- ▶ Provide information using a wide range of tools such as city websites, SNS, and flyers for people who are moving in, including living guides, child care guides, garbage and resource collection schedules and how to put out the garbage, and translate information necessary for the everyday lives of foreign citizens into multiple languages.
- ▶ Provide information to foreign citizens by making the various types of pamphlets published by the city in multiple languages widely available at ward offices, community development centers, and other locations.
- ▶ Distribute information regarding disaster prevention, disasters, and the weather in multiple languages to foreign citizens and foreigners visiting Sagamihara using the information app "Safety Tips" provided by the national government, the city's SNS, and so on.
- ▶ Translate information related to traffic safety rules and manners, crime prevention measures, methods of contacting the police during an emergency, and so on into multiple languages, and provide this information using means such as the city's website.
- ▶ Directly provide foreign citizens with information necessary for everyday life at places where Japanese language students, international exchange students, and other foreign citizens gather.
- ▶ Promote coordination between the city, corporations, and universities, and provide information necessary to foreign citizens via corporations and universities.
- ▶ Include furigana on the kanji of documents distributed by the city, and use easy Japanese. Promote this practice with training and other measures.

Basic Policy Direction 3**Participation of Foreign Citizens in Community Development**

As the birth rate decreases, the population ages, and Japan becomes a society with a decreasing population, foreign citizens are expected to go beyond the barriers of different languages, cultures, lifestyles, and so on to help the Japanese people develop this community.

For this reason, expand opportunities for foreign citizens to participate in society while promoting efforts such as reflecting the opinions of foreign citizens in community development.

Policy 3-1**Improving the Environment for Participation in Community Development**○ **Promotion of Participation in Society**

- ▶ Promote the participation of foreign citizens in society while coordinating with citizen action groups and corporations to apply the knowledge, experiences, languages, cultures, and other attributes of foreign citizens to the activities of city government and community development.

○ **Promotion of Participation in City Government**

- ▶ The city directly listens to the opinions of foreign citizens, and holds informal gatherings as opportunities to think together and reflect a diverse range of opinions on community development.

○ **Promotion of Participation in Community Activities and Mutual Understanding**

- ▶ Promote the participation of foreign citizens in community activities by actively promoting the participation of Japanese language students in community center activities.
- ▶ Promote coordination between associations and volunteer translators to translate local information into multiple languages, and encourage the participation of foreign citizens in community activities by using the city's SNS and other methods to broadcast information.
- ▶ In order to encourage membership of associations, translate information about joining into multiple languages and distribute this to foreign citizens such as those moving in.

**[Basic Goal I
Performance Indicators Regarding Multicultural Community Development]**

Indicator	2019 Reference Value	2023 Interim Goal	2027 Final Goal
Ratio of citizens involved in achieving multiculturalism	28.5%	30.9%	33.3%

The goal is for 33.3% of respondents (both Japanese and foreign) to a questionnaire to state that they were “involved in achieving multiculturalism” by 2027.

Basic Policy Direction 4**Promotion of International Expansion that Applies Sagamihara's Attractions and Strengths**

As socioeconomic globalization proceeds, it is important to incorporate the world's vitality into Sagamihara's growth and development.

For this reason, work to support the international expansion of Sagamihara's small and medium-sized corporations, and draw in foreign corporations and tourists by aggressively publicizing the city's attractions and strengths overseas.

Policy 4-1**Supporting International Expansion of Sagamihara's Small and Medium-Sized Corporations and Drawing in Foreign Corporations**

- **Supporting International Expansion of Sagamihara's Small and Medium-Sized Corporations**
 - ▶ Promote the international expansion of small and medium corporations in Sagamihara by sponsoring joint exhibitions at overseas trade fairs, establishing systems to coordinate with foreign organizations and corporations, engaging in business matching with local corporations, and so on.
 - ▶ Work toward the advanced employment of foreigners by promoting efforts to accept students at universities overseas and exchange students from Sagamihara universities as interns at corporations in the city. Also, hold seminars to promote the fostering of global human resources in corporations.
- **Formation of an International Business Hub**
 - ▶ Seek to form an international business hub by constructing a new socioeconomic system that utilizes technological innovation in growing fields such as robotics, AI, and IoT by strengthening industrial competitiveness that takes advantage of an expanded regional transportation network and attracting global corporations.

○ Improving the Environment for Foreign Tourists

- ▶ Translate websites, guidebooks, tourist maps, signs, and so on into multiple languages and train guides to tourism resources to make Sagamihara more convenient and provide peace of mind for foreign tourists visiting the city.

○ Conveying Attractiveness and Drawing in Tourists

- ▶ Convey the attractiveness of Sagamihara to the world by participating in international tourism exhibitions to appeal to foreign tourists.
- ▶ Coordinate with neighboring municipalities to combine tourism resources and convey information in such a way that it draws the attention of foreign tourists in a more effective manner.
- ▶ Consider MICE* promotions that take advantage of Sagamihara's location and features, cultivate organizations that draw in and support the holding of MICE events, and work to attract international conferences, exhibitions, events, and so on that utilize existing facilities.

○ Communication of Information Aimed Overseas

- ▶ Aggressively communicate information regarding the culture, economics, and other attractions and strengths of Sagamihara by coordinating with sister cities, official foreign residences, international institutions, and others, through participation in events, SNS, and the utilization of other forms of media.
- ▶ Coordinate with universities in Sagamihara, citizen action groups, and so on, to proactively communicate the attractions and strengths of Sagamihara to exchange students and other foreign citizens staying in Japan.

*MICE: An acronym indicating business events and other opportunities for the hospitality business: Meetings of corporations and others; Incentive travel for training by corporations and others; Conventions held by international institutions, organizations, institutes, and others; and Exhibitions/Events or trade fairs.

Basic Policy Direction 5**Promotion of Exchanges and Cooperation with Different Nations**

As exchanges and coordination between the municipality of Sagamihara and cities overseas progress, there is a need for the revitalization of the region and the promotion of an international sensibility among individual citizens through exchanges with foreign nations in a wide range of areas such as culture, sports, and so on.

Also, as globalization proceeds and we enter an era where mutual cooperation is necessary on a global scale, it is important that Sagamihara also contributes to working on solutions to the problems faced by international society as a whole.

To this end, promote further exchanges with different nations as well as international cooperation activities.

Policy 5-1 Promotion of Exchanges with Different Nations○ **Exchanges with Different Nations**

▶ Promote a wide exchange with different nations through measures such as proactively publicizing Sagamihara overseas and utilizing the city's internationalization project support fund system to promote an international sensibility among citizens so as to lead to the development of activities by corporations, universities, citizen action groups, and others.

○ **Exchanges with Sister City Wuxi**

▶ In addition to previous exchanges between each government, Sagamihara and Wuxi will implement efforts to raise awareness and understanding between the citizens and corporations of both sister cities, and will promote mutual exchanges in various areas such as culture, the economy, and environmental conservation.

○ **Exchanges with Sister City Toronto**

▶ Sagamihara and Toronto will work to expand opportunities to come into contact with each other's culture and society through university and sports exchanges that the two sister cities have been engaging in up to this point, and will also aggressively promote exchanges in economic fields that will lead to the growth of both cities.***

○Promotion of International Cooperation at the Citizen Level

- ▶ Promote participation in international cooperation activities by providing support that utilizes Sagamihara's internationalization promotion project support fund system for projects aimed at offering material and human support by citizen action groups and others to developing countries and regions, and provide information about activities to citizens.

○Acceptance of International Trainees

- ▶ Promote the acceptance of trainees from Sagamihara's sister city Wuxi and other places and countries to teach them about various systems, such as education, health, and welfare, as well as about Japan's specialized technologies for dealing with the environment, disaster prevention, and so on.

○Supporting Exchange Students

- ▶ Coordinate with universities to provide exchange students with the information necessary for everyday life so that they can lead a fulfilling student life in Sagamihara.

○Coordination with the Japan International Cooperation Agency (JICA)

- ▶ Coordinate with the Japan International Cooperation Agency (JICA) to dispatch citizens overseas via the JOCV and other groups.
- ▶ In order to teach the actual state of international cooperation activities while deepening an understanding of the international contributions that are being made, members of Japan Overseas Cooperation Volunteers (JOCV) and others utilize the "Overseas Citizen Reporter System" to provide citizens with the status of activities while sharing their experiences of this work after returning home to Japan.
- ▶ Promote efforts to expand the technology and know-how of Sagamihara's corporations to developing countries and regions.

[Basic Goal II

Performance Indicators Related to Community Development that Connects to the World]

Indicator	2018 Reference Value	2023 Interim Goal	2027 Final Goal
Job creation based on support for formation of network with overseas human resources of Sagamihara's corporations	41 jobs	116 jobs	176 jobs

The established goal is to have the number of jobs created by corporations both domestically and internationally increase by 15 each year as a result of efforts aimed at supporting overseas expansion by Sagamihara's small and medium corporations.

Indicator	2018 Reference Value	2023 Interim Goal	2027 Final Goal
Number of participants in exchange project with different countries and international cooperation projects	119 participants	183 participants	250 participants

The established goal is to reach 250 participants in exchange projects with different countries and international cooperation projects by 2027.

Basic Policy Direction 6**Enhancement of Networks between Various Main Constituents**

In order for the internationalization of the city as a whole to proceed effectively, it is important for each main constituent related to internationalization to deepen the level of coordination while taking advantage of the strong points and features of each.

For this reason, promote coordination with each organization in the city, as well as cross-jurisdictional coordination.

Policy 6-1 Promotion of Coordination with Organizations in Sagamihara**○ Strengthening of Networks between Organizations**

▶ Work to enhance efforts at each organization by strengthening networks with related institutions, such as corporations and universities, with the Sagamihara Internationalization Promotion Committee composed of citizen action groups, elementary and middle schools, governments, and others playing a central role. Consolidate the sharing of information regarding internationalization projects.

○ Coordination at the Community Level

▶ Promote the creation of an environment that is easy for anyone to live in, by deepening a mutual understanding by citizens of different cultures and systems, while coordinating with various types of organizations regarding activities in the community.

○ Coordination in Economic Fields

▶ Promote efforts aimed at developing Sagamihara internationally by coordinating with economic organizations in the city, supporting overseas expansion by small and medium-sized organizations, attracting foreign corporations and tourists, and so on.

○ Coordination with Educational Institutions

▶ Work to encourage the dispatching of lecturers to seminars and symposia regarding internationalization as well as participation in international exchange events with exchange students, by coordinating with universities, high schools, and other educational institutions.

○ Coordination with International Institutions

- ▶ Promote international cooperation activities by coordinating with the Japan International Cooperation Agency (JICA).
- ▶ Promote the communication of information aimed overseas, as well as internationalization of the city through the JET program, by coordinating with the Council of Local Authorities for International Relations (CLAIR).
- ▶ Coordinate with the Japan External Trade Organization (JETRO) to promote the overseas expansion of Sagamihara's small and medium-sized corporations while attracting foreign corporations.
- ▶ Coordinate with embassies and consulates to communicate information regarding Sagamihara's internationalization policy and other information.

○ Coordination between Municipalities

- ▶ Work to improve convenience for foreign citizens by promoting the mutual use of Japanese language classes, consultation services, and so on by coordinating with neighboring municipalities as well as cross-jurisdictionally.
- ▶ Work to share information and enhance efforts through information exchange, training, and other measures by coordinating with Kanagawa Prefecture and municipalities in the prefecture.
- ▶ Work on efforts to eliminate problems by promoting internationalization through measures such as coordination meetings between a wide range of cities.

Basic Policy Direction 7

Enhancement of Promotional Systems, etc.

In order to promote the further internationalization of Sagamihara along with the increasing numbers of foreign citizens and globalization of society and the economy, it is important to create systems that will support this progress.

To this end, promote the fostering and enhancement of the organizations and human resources that carry the burden of internationalization.

Policy 7-1

Fostering and Enhancement of Organizations Taking on Internationalization

○ Fostering of Organizations Taking on Internationalization

- ▶ Work to foster the organizations taking on internationalization by utilizing the city of Sagamihara's internationalization promotion project support fund system and promoting coordination between organizations.

○ Strengthening the Management Structure of the International Exchange Lounge

- ▶ In order to promote a multicultural society while further expanding on enhanced activities, consider management techniques that serve to both strengthen and stabilize. At the same time, work to improve the visibility of the International Exchange Lounge by communicating information through a variety of different types of media.
- ▶ Implement efforts aimed at promoting multicultural understanding among citizens, consultation services for foreigners, Japanese language classes, and so on in every ward of the city.

○ Promotion of the Plan through the Sagamihara Internationalization Promotion Committee and Others

- ▶ Share the state of various efforts based on the Plan through groups such as the Sagamihara Internationalization Promotion Committee composed of organizations involved in internationalization, and promote internationalization efforts among various main constituents, not just the government.

○ Utilization of the Sagamihara International Exchange Fund

- ▶ Look to obtain the understanding and cooperation of citizens and corporations with respect to the Sagamihara International Exchange Fund, and effectively utilize it to further promote the internationalization of Sagamihara.

- **Promotion of the International Sensibility of Citizens**
 - ▶ Promote the international sensibility of young people and other citizens by implementing exchange projects with sister cities and sponsoring citizens' lectures in coordination with the Foreign Service Training Institute.

- **Raising of Awareness and Improvement of Capabilities of City Staff Members**
 - ▶ Work to improve capabilities in order to accommodate internationalization by training city staff members, implementing workshops by related institutions, and sending trainers overseas.

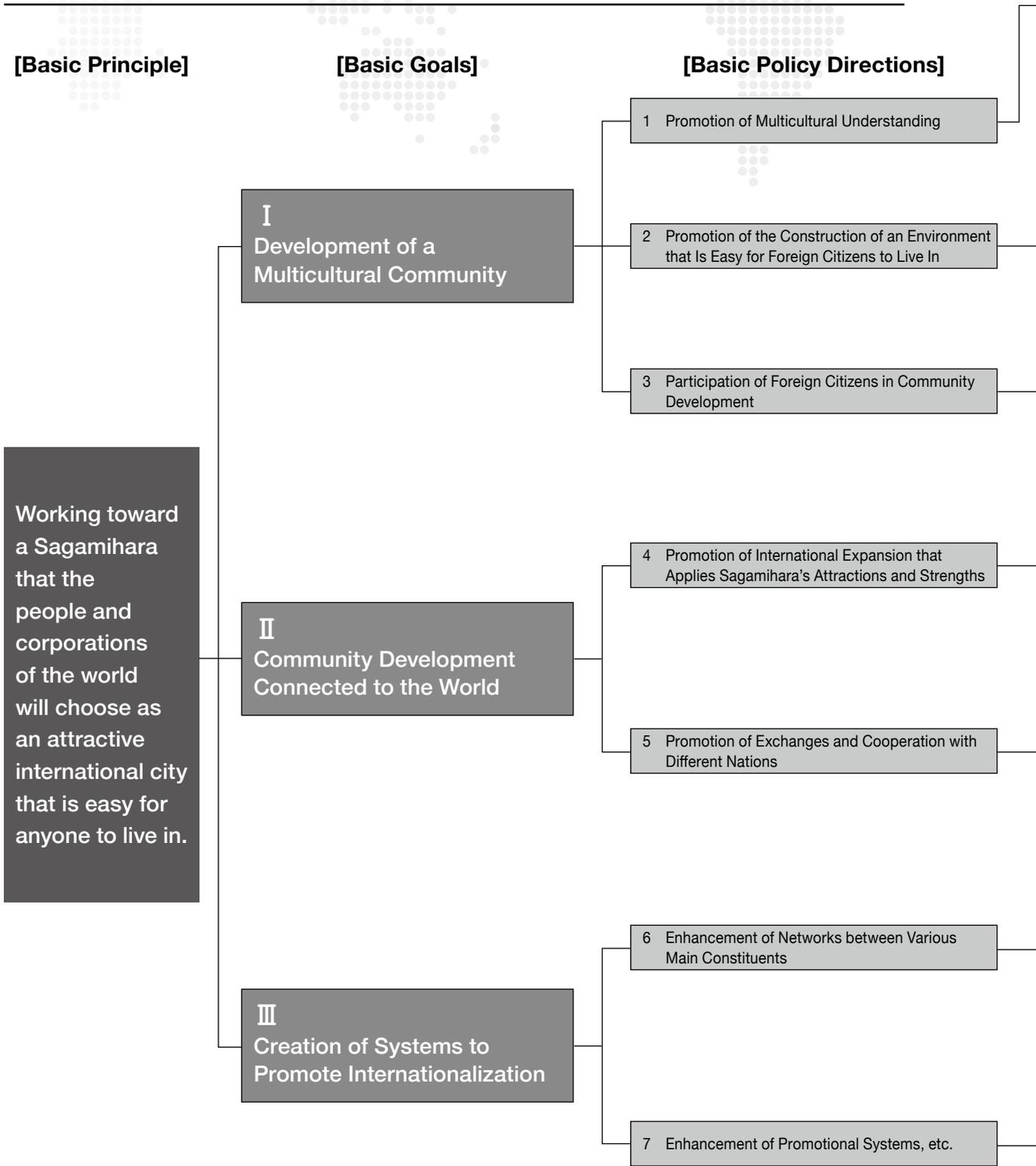
- **Development of Human Resources in the Community**
 - ▶ Develop human resources that can promote a multicultural society in the community through lectures that deepen an understanding of different cultures and systems, and training that cultivates interpreting and Japanese language instruction capabilities.

- **Development of Foreign Human Resources**
 - ▶ Work to develop foreign human resources that can promote internationalization in Sagami-hara through lectures teaching Japanese culture, participation in community development activities, and so on.

* Basic Goal III, "Creation of Systems to Promote Internationalization" involves techniques for internationalization, and as such does not establish performance indicators.

Chapter
4

Summary of the Third Sagamihara International Plan



[Policies]

[Main Projects]

1-1 Promotion of Multicultural Understanding among Citizens

- Holding International Exchange Events
- Promotion of Mutual Understanding in the Community
- Promotion of Mutual Understanding through Sports and Culture
- Education and Enlightenment to Inspire Respect for Human Rights

1-2 Promotion of Multicultural Understanding in School Education

- Enhancement of Learning Opportunities
- Training of Faculty Members

2-1 Support for Everyday Life

- Improved Consultation Support
- Enhancement of Communication Support
- Support in Educational Fields
- Support during Disaster Prevention, Disasters, and Emergencies
- Consultation and Support Regarding Hiring and Employment
- Support in Medical Fields
- Support for Securing Housing
- Creating Environments at Public Facilities and Other Locations

2-2 Promotion of Information Provision

- Providing Information in Multiple Languages and Easy Japanese

3-1 Improving the Environment for Participation in Community Development

- Promotion of Participation in Society
- Promotion of Participation in City Government
- Promotion of Participation in Community Activities and Mutual Understanding

4-1 Supporting International Expansion of Sagamihara's Small and Medium-Sized Corporations and Drawing in Foreign Corporations

- Supporting International Expansion of Sagamihara's Small and Medium-Sized Corporations
- Formation of an International Business Hub

4-2 Promotion of Tourism through Encouragement of Inbound Policies

- Improving the Environment for Foreign Tourists
- Conveying Attractiveness and Drawing in Tourists

4-3 Promotions Aimed Overseas

- Communication of Information Aimed Overseas

5-1 Promotion of Exchanges with Different Nations

- Exchanges with Different Nations
- Exchanges with Sister City Wuxi
- Exchanges with Sister City Toronto

5-2 Promotion of International Cooperation Activities

- Promotion of International Cooperation at the Citizen Level
- Acceptance of International Trainees
- Supporting Exchange Students
- Coordination with the Japan International Cooperation Agency (JICA)

6-1 Promotion of Coordination with Organizations in Sagamihara

- Strengthening of Networks between Organizations
- Coordination at the Community Level
- Coordination in Economic Fields
- Coordination with Educational Institutions

6-2 Promotion of Cross-Jurisdictional Coordination

- Coordination with International Institutions
- Coordination between Municipalities

7-1 Fostering and Enhancement of Organizations Taking on Internationalization

- Fostering of Organizations Taking on Internationalization
- Strengthening the Management Structure of the International Exchange Lounge
- Promotion of the Plan through the Sagamihara Internationalization Promotion Committee and Others
- Utilization of the Sagamihara International Exchange Fund

7-2 Fostering of Human Resources to Take on Internationalization

- Promotion of the International Sensibility of Citizens
- Raising of Awareness and Improvement of Capabilities of City Staff Members
- Development of Human Resources in the Community
- Development of Foreign Human Resources



**The Third Sagamihara International Plan
Revised Overview Edition**

March 2020

Published by: Sagamihara City

Edited by: International Affairs,

Civic Relations, Sagamihara City

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* Editor's name is for April 2020 and on.



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