

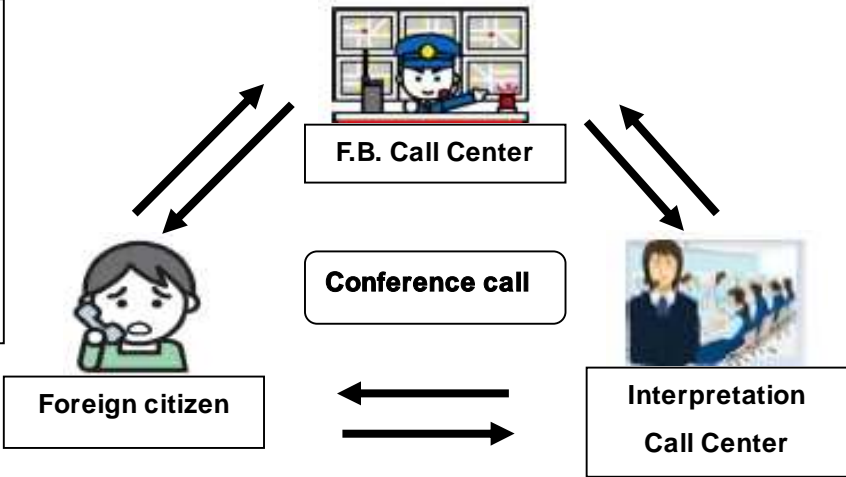
Call 119 when you need a Fire Engine or Ambulance .

Sagamihara City Fire Bureau Emergency Call Center gives support in 16 foreign

Ambulance emergency services are free of charge in Japan.

If you cannot speak Japanese...

Translation service is made through a three-way call in English, Chinese, Korean, Spanish and Portuguese.



How to request an Ambulance (example)

Firstly, say you need an ambulance.



Please, send an ambulance here.



If you do not know the exact address, please tell us if there is a store, crossroad or building nearby as a reference.



We are close to the crossroad XXX, on the same street of the Fire Department Headquarters.



Please tell us who needs the ambulance, what happened and the current state of the victim.



My father complained about a sudden headache and fainted.



An ambulance will be dispatched as soon as the victim's location and conditions are determined.

If possible, please let us know the victim's age. (If you do not know, please inform the approximated age.)



45 years old. (Perhaps around 40 to 50 years old.)



The attendant will make other questions. Keep calm and answer them.